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Tolani College of Commerce (Autonomous)

तोलानी वाणिज्य महाविद्यालय (स्वायत्त)

(Sponsored and Managed by Tolani Education Society, Mumbai - 400 021)
(Recognised Linguistic (Sindhi) Minority Institution, Affiliated to University of Mumbai)

Re-Accredited (3rd Cycle) by N.A.A.C. with 'A' Grade (CGPA 3.03)

150-151, SHER-E-PUNJAB SOCIETY,
GURU GOBIND SINGH ROAD,
ANDHERI (EAST), MUMBAI-400 093.

Tel. : (022) 6153 5455
Fax : (022) 6153 5456
E-mail : tcc@tolani.edu
Website : tcc.tolani.edu

College NAAC Code No. MHCOGN10577
AQAR 2021 - 2022

2.7 – Student Satisfaction Survey

2.7.1 – Student Satisfaction Survey (SSS) on overall institutional performance

(Institution may design the questionnaire) (results and details be provided as weblink.)

Students Satisfaction Survey 2021-2022

- 1) Name of the programme you are pursuing.

Sr. No.	Programs	No. of Respondents
1	Bachelor of Commerce	720
2	Bachelor of Management Studies	51
3	B.Com. (Accounting & Finance)	97
4	B.Com. (Banking & Insurance)	32
5	B. Com. (Financial Markets)	26
6	B.SC. (Information Technology)	73
7	Master of Commerce (Advanced Accountancy)	19
8	Master of Commerce (Business Management)	16
	Total	1034

- 2) How much of the syllabus was covered in the class? (Please note that this is for all the subjects / courses put together and not for any one particular subject / course.)

Sr. No.	Percentage of syllabus covered in the class	No. of Responses	Percentage
1	85 to 100%	731	71
2	70 to 84%	230	22
3	55 to 69%	47	4
4	30 to 54%	18	2
5	Below 30%	8	1
	Total	1034	100





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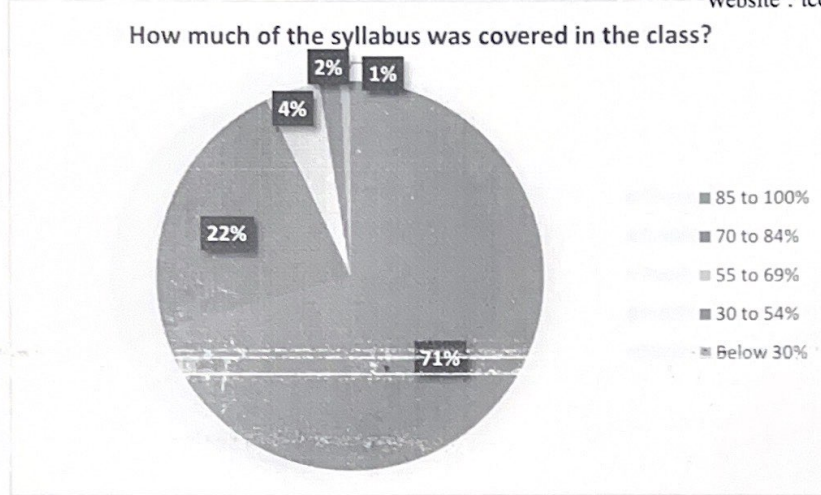
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3) How well did the teachers prepare for the classes?

Sr. No.	Preparation by Teachers for lectures	No. of Responses	Percentage
1	Thoroughly	430	42
2	Satisfactorily	552	53
3	Poorly	38	4
4	Indifferently	11	1
5	Won't teach at all	3	0
	Total	1034	100



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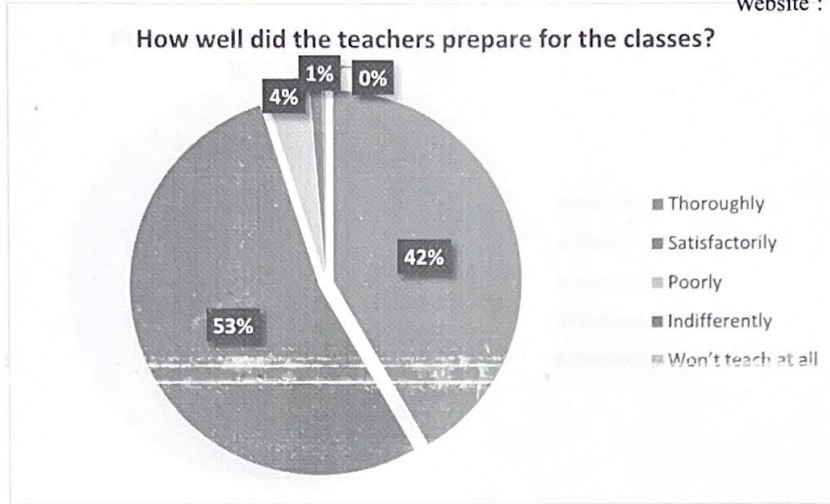
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4) How well were the teachers able to communicate?

Sr. No.	Teachers' ability to communicate	No. of Responses	Percentage
1	Always effective	605	59
2	Sometimes effective	301	29
3	Just satisfactorily	110	11
4	Generally ineffective	15	1
5	Very poor communication	3	0
	Total	1034	100



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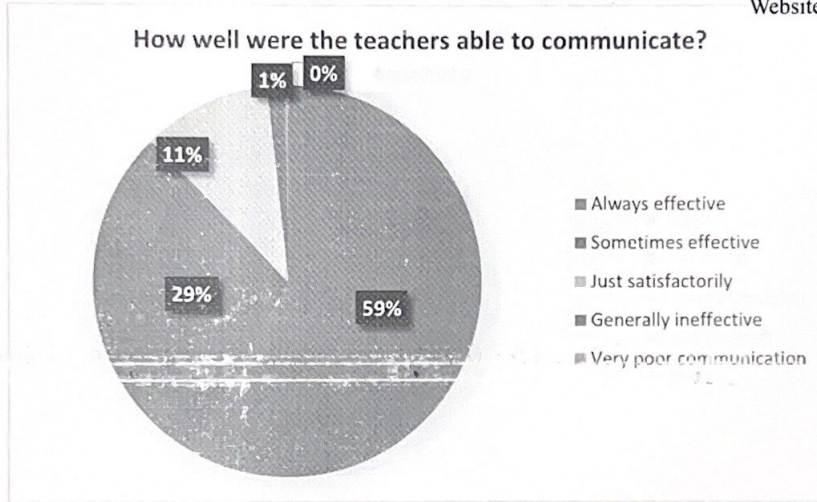
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- 5) Fairness of the internal evaluation process by the teachers. (In B.Com. only for Foundation Course Teachers and Computer Systems Teachers)

Sr. No.	Fairness in Internal Evaluation	No. of Responses	Percentage
1	Always fair	610	59
2	Usually fair	352	34
3	Sometimes unfair	56	5
4	Usually unfair	8	1
5	Unfair	8	1
	Total	1034	100



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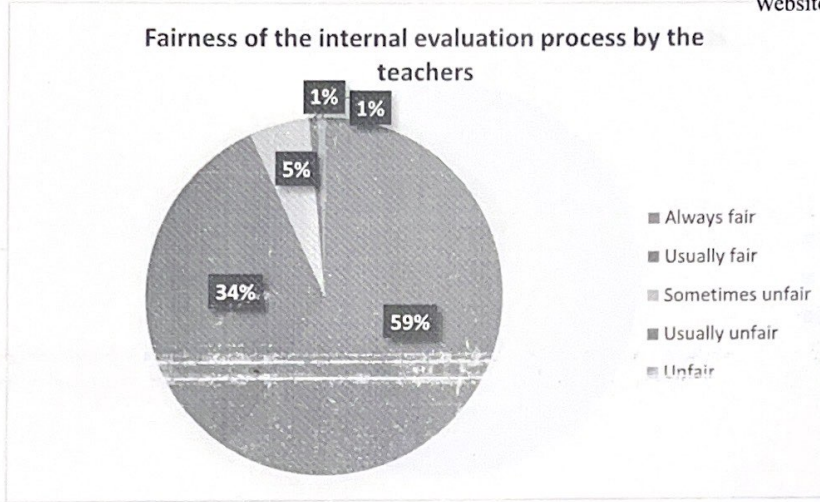
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- 6) The Institute conducts Industrial Visits. (Only for Undergraduate Students of Self-Financing Programmes)

Sr. No.	Conduct of Industrial Visits	No. of Responses	Percentage
1	Yes	257	32
2	Can't Say	426	52
3	No	131	16
	Total	814	100



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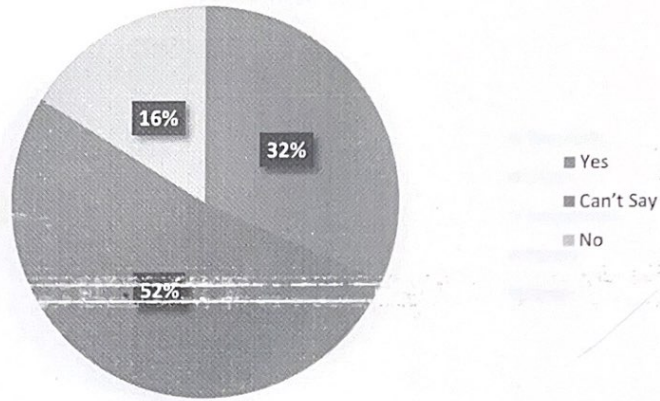
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The Institute conducts Industrial Visits



- 7) The Institute organizes guest lectures by the people from industry.

Sr. No.	Guest lectures by people from the industry	No. of Responses	Percentage
1	Regularly	214	21
2	Often	320	31
3	Sometimes	342	33
4	Rarely	108	10
5	Never	50	5
	Total	1034	100



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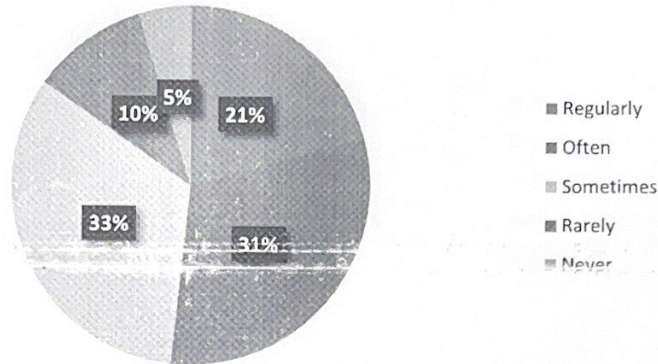
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The Institute organizes guest lectures by the people from industry.



- 8) The teaching and the support provided in your institution facilitates your overall development.

Sr. No.	Support provided for overall development	No. of Responses	Percentage
1	Significantly	324	31
2	Very well	502	49
3	Moderately	167	16
4	Marginally	25	2
5	Not at all	16	2
	Total	1034	100



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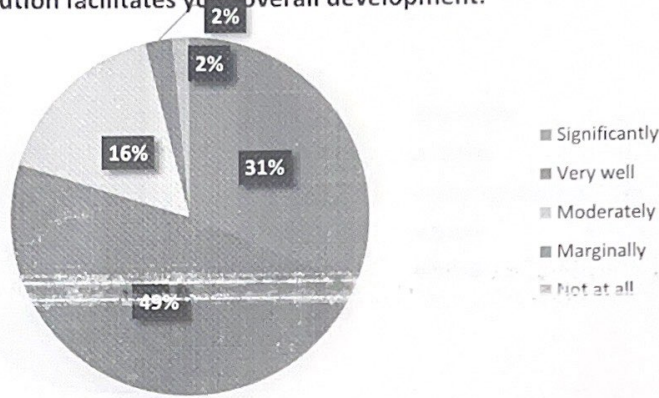
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The teaching and the support provided in your institution facilitates your overall development.



9) Teachers share the expected course outcomes.

Sr. No.	Sharing of expecting course outcomes	No. of Responses	Percentage
1	Every time	443	45
2	Usually	397	40
3	Occasionally/Sometimes	113	11
4	Rarely	25	3
5	Never	6	1
	Total	984	100



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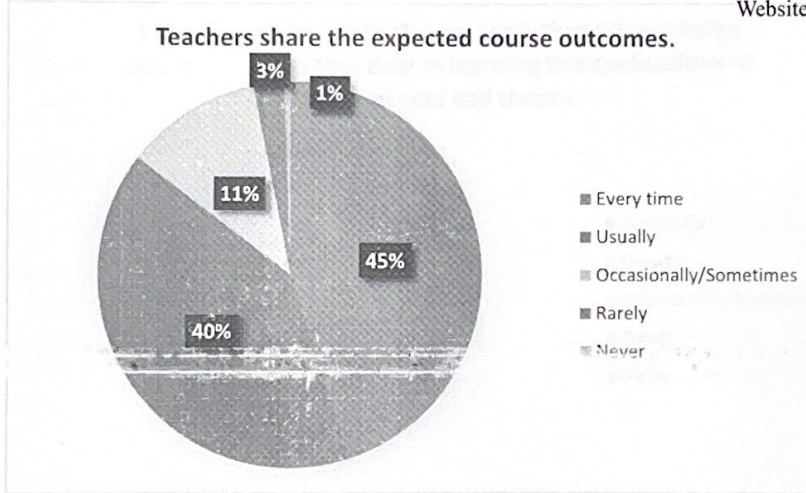
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- 10) The teachers illustrate the concepts through examples and case studies that help in learning the applications of the concepts and theory.

Sr. No.	Use of examples and case studies to facilitate learning of application	No. of Responses	Percentage
1	Every time	520	53
2	Usually	331	34
3	Occasionally/Sometimes	99	10
4	Rarely	25	3
5	Never	5	0
	Total	980	100



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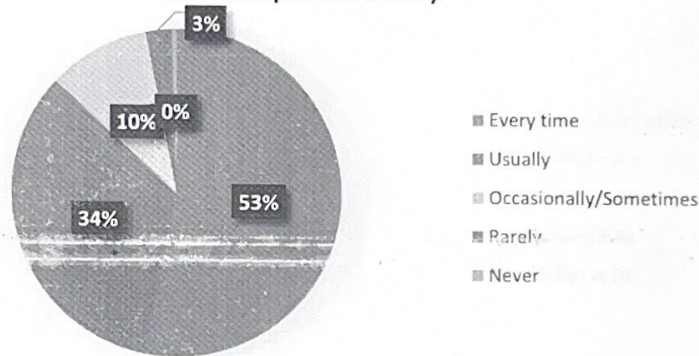
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The teachers illustrate the concepts through examples and case studies that help in learning the applications of the concepts and theory.



- 11) The teachers use student centric methods, such as encouraging students to ask questions during and after the lectures, make presentations and problem-solving methodologies for enhancing learning experiences.

Sr. No.	Use of student centric teaching methods	No. of Responses	Percentage
1	To a great extent	526	51
2	Moderate	384	37
3	Some what	82	8
4	Very little	36	3
5	Not at all	6	1
	Total	1034	100





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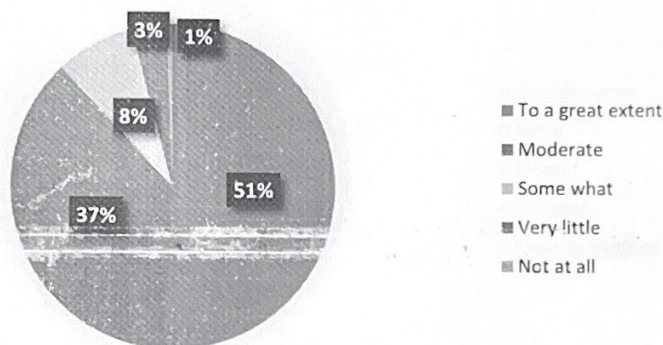
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The teachers use student centric methods, such as encouraging students to ask questions during and after the lectures.



- 12) Teachers encourage you to participate in co-curricular activities (e.g.: Debates / Research / Group Discussions / Quiz / Crosswords / Essay Writing / Poetry, etc.)

Sr. No.	Encouragement for participation in co-curricular activities	No. of Responses	Percentage
1	Strongly agree	397	38
2	Agree	452	44
3	Neutral	151	15
4	Disagree	24	2
5	Strongly disagree	10	1
	Total	1034	100



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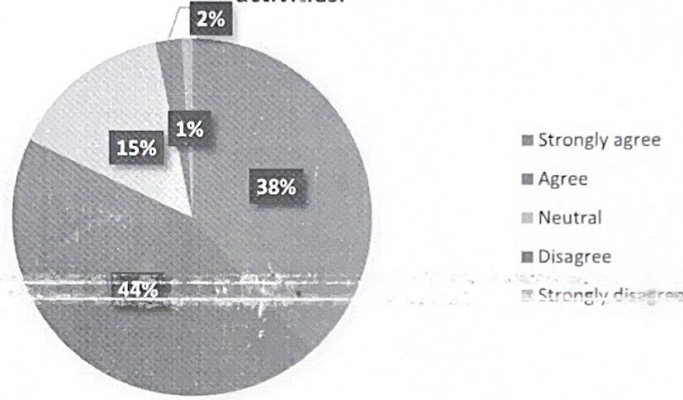
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Teachers encourage you to participate in co-curricular activities.



- 13) Teachers encourage you to participate in extracurricular activities (e.g.: Sports / Performing Arts / Fine Arts).

Sr. No.	Encouragement for participation in extra-curricular activities	No. of Responses	Percentage
1	Strongly agree	333	32
2	Agree	447	43
3	Neutral	192	19
4	Disagree	44	4
5	Strongly disagree	18	2
	Total	1034	100



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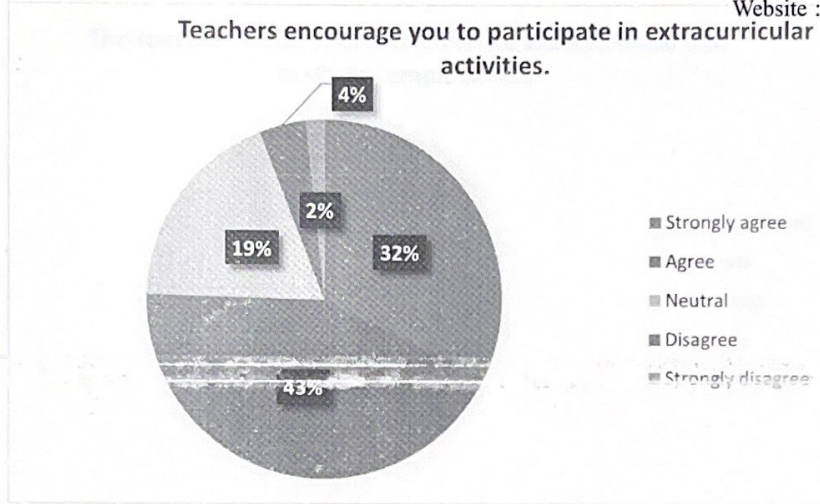
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- 14) The teachers make efforts to enhance skills to make you ready for employment.

Sr. No.	Efforts to enhance skills for employment	No. of Responses	Percentage
1	To a great extent	492	48
2	Moderate	395	38
3	Some what	104	10
4	Very little	31	3
5	Not at all	12	1
	Total	1034	100



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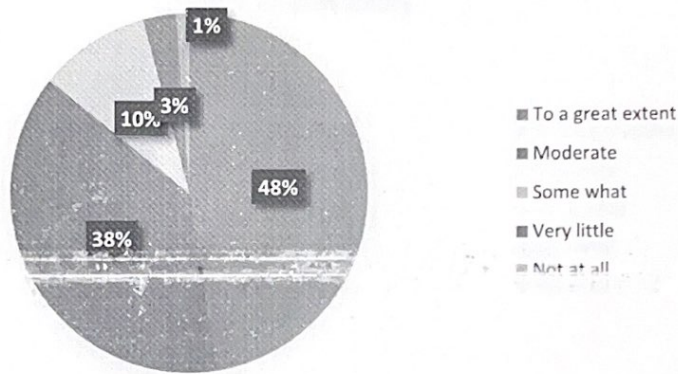
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The teachers make efforts to enhance skills to make you ready for employment.



- 15) The Institute offers value added / skill development courses over and above the regular UG / PG programs to enhance employability.

Sr. No.	Value added and skill development courses offered	No. of Responses	Percentage
1	To a great extent	445	43
2	Moderate	421	41
3	Some what	119	12
4	Very little	35	3
5	Not at all	14	1
	Total	1034	100



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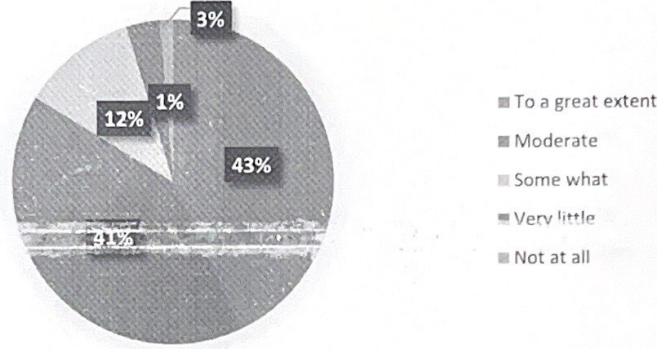
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- 16) What percentages of teachers use ICT tools such as LCD projector, etc. while teaching?

Sr. No.	Percentage of teachers using ICT tools	No. of Responses	Percentage
1	Above 90%	316	31
2	70 – 89%	394	38
3	50 – 69%	183	18
4	30 – 49%	77	7
5	Below 29%	64	6
	Total	1034	100





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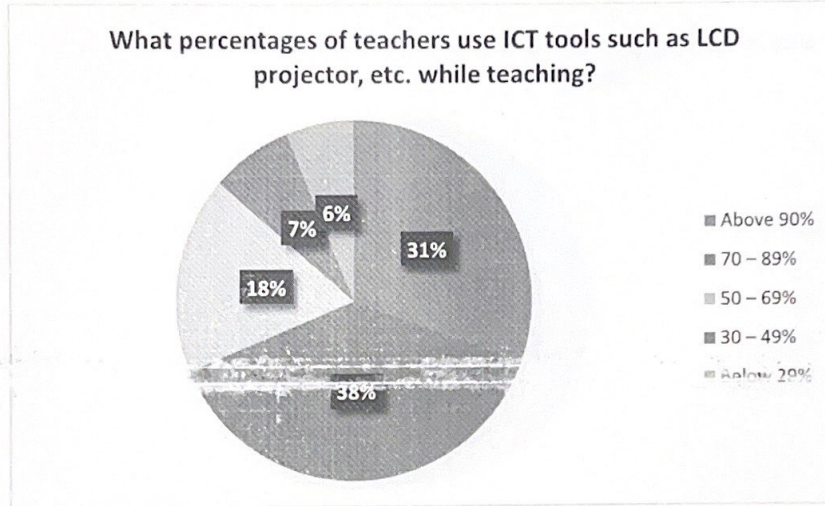
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- 17) The overall quality of teaching-learning process in your institute is very good.

Sr. No.	Overall quality of teaching-learning is very good	No. of Responses	Percentage
1	Strongly agree	459	44
2	Agree	447	43
3	Neutral	102	10
4	Disagree	15	2
5	Strongly disagree	11	1
	Total	1034	100



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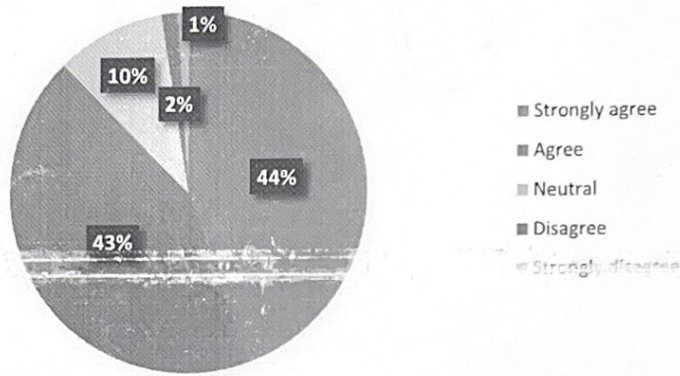
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The overall quality of teaching-learning process in your institute is very good.



Verified & Found Correct

Murugan

Prepared by
Mr. Murugan Nadar

Shubha

Teacher In-charge
Ms. Shubha Chaubal

M.K.

Internal Committee For Data Verification & Validation
Tolani Collage Of Commerce (Autonomous), Mumbai-93

Checked by
Dr. Mehrunnisa Ansari
I.Q.A.C. Co-ordinator

Vijaya Krishna

PRINCIPAL

Tolani College of Commerce
Andheri (East), Mumbai - 400 093.

Dr. Vijaya Krishna
Principal

