

CRITERION II: TEACHING-LEARNING AND EVALUATION**2.7 – Student Satisfaction Survey****2.7.1 – Student Satisfaction Survey (SSS) on overall institutional performance****1) Teaching and learning**

Sr. No.	Parameters	Score
1	Completion of syllabus on time	3.41
2	Use of teaching methods including e.g. case study, audio visual aids, etc.	3.20
3	Regularity in conduct of lectures	3.42

Notes:

- 1) Overall average score across all the programs offered by the College is presented.
- 2) Measured on the scale of 1 to 4, 1 being the least and 4 being the highest.
- 3) All these parameters are also used to obtain feedback from learners about individual faculty members.

2) Library Resources and Services: 279 respondents

Sr. No.	Parameters	Percentage (%)		
		Highly Satisfied	Satisfied	Not Satisfied
1	Collection of books	42	52	6
2	Collection of reference books	31	62	7
3	Collection of periodicals	28	64	8
4	Arrangement of books	43	52	5
5	Circulation of books	24	63	13
6	Quality of service provided by library staff	34	55	11
7	Seating	39	52	9
8	Lighting	52	46	2
9	Maintenance	28	52	20
10	Overall	30	62	8

3) Infrastructure: 879 Respondents**A) Classroom**

Sr. No.	Parameters	Percentage (%)				
		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	Spacious	29.58	50.40	14.79	3.19	2.04
2	Adequate seating	31.85	44.71	15.81	5.13	2.50
3	Well ventilated	32.99	43.34	14.22	5.35	4.10
4	Bright lighting	44.37	40.84	11.26	2.28	1.25
5	Well maintained	43.09	41.81	12.55	2.55	0.00
6	Availability of microphone facility	29.46	11.20	29.46	18.25	11.63

B) Library

Sr. No.	Parameters	Percentage (%)				
		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	Spacious	48.81	41.41	7.96	1.02	0.80

C) College Premises

Sr. No.	Parameters	Percentage (%)				
		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	Clean and tidy	41.98	43.80	10.92	1.82	1.48

D) Common Rooms

Sr. No.	Parameters	Percentage (%)				
		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	Adequate number	41.41	43.46	8.30	2.84	3.99

E) Rest Rooms

Sr. No.	Parameters	Percentage (%)				
		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	Adequate number	31.86	42.10	15.24	5.23	5.57